

TO : EPSON 愛用者

FROM : EPSON 客服中心

主題敘述：商用傳真複合機 WORKFORCE PRO WF-C5790 面板出現 Recovery Mode 訊息解決方式。

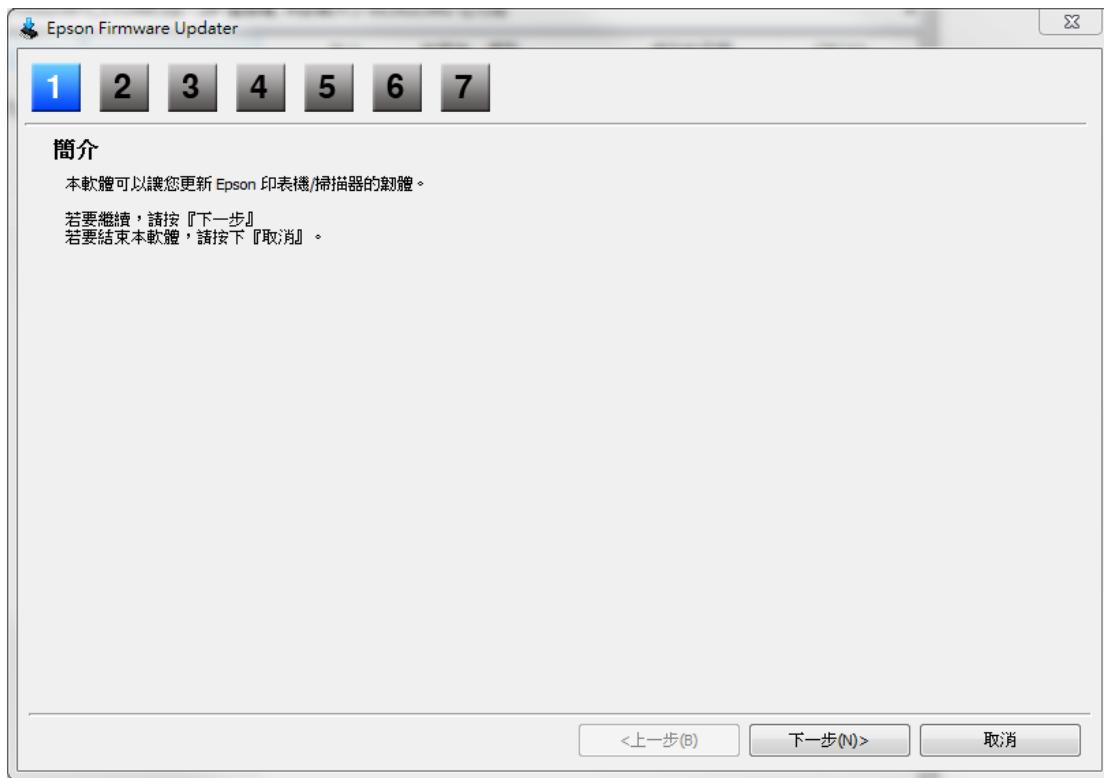
步驟 1、可先到官網下載安裝韌體更新程式，下載網址如下：

https://www.epson.com.tw/%E6%94%AF%E6%8F%B4%E6%9C%8D%E5%8B%99/%E5%8D%B0%E8%A1%A8%E6%A9%9F/%E5%99%B4%E5%A2%A8%E5%8D%B0%E8%A1%A8%E6%A9%9F/WorkForce-%E7%B3%BB%E5%88%97/Epson-WorkForce-Pro-WF-C5790/s/SPT_C11CG02505

步驟 2、將下載的 FWG238TL_CV14I9 程式開啟。

The screenshot shows a user interface for downloading software. At the top, there is a navigation bar with four items: '下載' (Download) in a black box, and '技術文件及保固' (Technical documentation and warranty), '註冊' (Register), and '聯絡我們' (Contact us) in grey boxes. Below the navigation bar, there is a dropdown menu labeled '作業系統' (Operating System) set to 'Windows 7 64-bit (已偵測)' (Detected). The main content area has three sections: '驅動程式 +' (Driver +), '工具軟體 +' (Tool software +), and '韌體 -' (Firmware -). The '韌體 -' section contains a red-bordered box highlighting a download link for '韌體更新程式 多語版 vCV14I9 +' (Firmware update program, multi-language version vCV14I9 +). The link is preceded by '39.2 MB' and followed by 'FWG238TL_CV14I9.zip'.

步驟 3、解壓縮並執行 FWG238TL_CV14I9 程式，並依畫面指示按下一步，一直到安裝完成即可。



提醒您，韌體更新無法透過網路連線使用，請您確認使用 USB 連接。